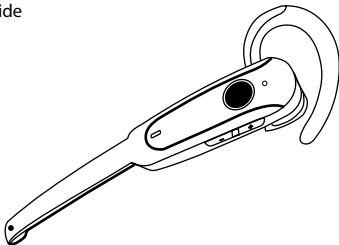


# KINIVO®

## BTM440 Bluetooth Headset

Specifications & User's Guide



© 2012 Kinivo LLC. All rights reserved.

Kinivo is a trademark of Kinivo LLC. Bluetooth word mark and the Bluetooth logo are registered trademarks of Bluetooth SIG. All other trade names are registered trademarks of respective manufacturers. This manual may not be copied in any media or form without the written consent of Kinivo LLC.

### **Kinivo Product Support**

Online : <http://support.kinivo.com>

Email : [support@kinivo.com](mailto:support@kinivo.com)

---

# Table of Contents

● <b>Important Safety Instructions.....</b>	<b>3</b>
● <b>Headphone Overview .....</b>	<b>4</b>
● <b>Package Contents .....</b>	<b>5</b>
● <b>Features .....</b>	<b>5</b>
● <b>Operation.....</b>	<b>6</b>
1. Turning Unit On/Off .....	6
2. Charging the Battery .....	6
3. Standby Mode / Idle Feature .....	6
4. Bluetooth Pairing .....	7
5. To Pair with Windows 7 .....	7
6. To Pair with Mac OS X .....	8
7. Button Functions.....	9
● <b>Troubleshooting.....</b>	<b>10</b>
1. Unable to pair to smartphone or tablet .....	10
2. Headset works with my smartphone but not my computer .....	11
3. Lost or damaged USB cable .....	11
4. Error: Driver missing when trying to pair to computer.....	11
5. Error messages when connecting on Mac OS X .....	12
● <b>Frequently Asked Questions .....</b>	<b>12</b>
● <b>Headphone Specifications .....</b>	<b>14</b>
● <b>Warranty .....</b>	<b>15</b>
● <b>Online Support / Contact Us.....</b>	<b>16</b>

Read all safety and operation instructions before using the BTM440 Bluetooth headset.

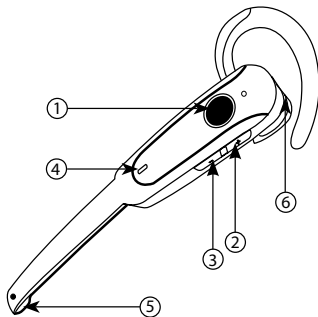
**Warning:** To reduce the risk of fire or electric shock, do not expose this unit to water or moisture.

## Important Safety Instructions

1. Do not expose the BTM440 to liquid, moisture or areas of high humidity.
2. Do not use abrasive cleaners to clean the BTM440 as they may damage the unit. Always unplug and power off the unit before cleaning.
3. Do not expose the BTM440 to extremely high or low temperatures.
4. Do not attempt to open or modify the BTM440 in any way.
5. Keep the unit away from direct sunlight.
6. Refer to your State's driving laws to see if they permit using a headset while driving.
7. To avoid electronic interference and/or compatible conflicts, turn off the BTM440 in any facilities where posted notices instruct you to do so. For example: Aircraft, Military Base, Hospital or Health Care Facilities.
8. To avoid impairing your hearing in the long-term operation, keep the playback volume at a moderate level.

9. Keep away from fire, water, and high voltage equipment.
10. Store the headset in a cool dry place.
11. The BTM440 contains a lithium ion battery. Lithium ion batteries are flammable and can cause fire if misused or damaged.
12. Always dispose of the packaging and unit in accordance with the local regulations and in a responsible manner.

## Headphone Overview



1. Multifunction button
2. Volume+ button
3. Volume- button
4. LED indicator (red and blue)
5. Microphone
6. USB charging port

For additional information and features for Bluetooth controls, please refer to the Operation section of this user manual.

## Package Contents

- BTM440 Bluetooth Headset
- USB Charging Cable (Mini-B USB to USB cable)
- User Manual

## Features

- Advanced echo and noise cancellation
- Ergonomic design for maximum comfort
- Supports Remaining Battery indication in Apple devices (iPhone 4+, iPads)
- Support A2DP for music as well as GPS prompts

# Operation

## 1. Turning Unit On/Off

Press and hold the multifunction button for 3-5 seconds or until the blue LED appears to turn the headset on. Press and hold the multifunction button for 3-5 seconds or until the red LED appears to turn the headset off.

## 2. Charging the Battery

To charge the BTM440 headset, connect the mini-B USB cable to the BTM440 and plug the USB connector into a USB power source. USB power sources include computers, laptops, USB hubs, USB AC adapters and USB car chargers.

When the BTM440 is charging, the LED will be red. When the battery is fully charged, the LED will turn blue. The charging process can take 2 to 3 hours to charge the battery completely.

When the BTM440 has a low battery, the red light will blink intermittently and the headset will play an audible tone while powered on.

## 3. Standby Mode / Idle Feature

When the headset is powered on and is inactive after long periods of time, they

will automatically enter standby mode. In this state, the BTM440 will preserve battery power. To wake the device, simply press any button on the BTM440.

## 4. Bluetooth Pairing

- a. Ensure the headset is powered off, then enter the pairing mode on the headset by pressing and holding the multifunction button for 6-8 seconds **until the blue and red lights start flashing alternatively** (do not release when you see only the blue light).
- b. Follow the operating instruction of your Bluetooth device to start the pairing process.

### For iPad, iPhone, iPod Touch

Navigate to Settings > General > Bluetooth (On), then select the BTM440 to pair the headset.

### For Android smartphones

Navigate to Settings > Wireless & networks > Bluetooth settings while Bluetooth is enabled, then select Scan for devices. Select the BTM440 to pair the headset.

## 5. To Pair with Windows 7

1. After putting the BTM440 headset in pairing mode, right click the Bluetooth tray icon then select 'Add a Device' from the context menu.
2. Locate the BTM440 from the devices list and click the Next button.

3. After your computer has loaded the device and the drivers for the headset, you should see that the device has successfully connected. Continue by clicking Close on the Add a device window and closing the second information window.
4. Right click the Volume control tray icon then select 'Playback devices' from the context menu.
5. Select the Headset (Bluetooth Hands-free Audio) by left clicking the device then click 'Set Default'.
6. Hit OK to close the window. The Kinivo BTM440 headset should now play audio from your computer.

## **6. To Pair with Mac OS X**

1. After putting the BTM440 headset in pairing mode, click the Bluetooth tray icon then select 'Set Up Bluetooth Device' from the drop down menu.
2. Locate the BTM440 from the devices list and click Continue.
3. You should see that the device pairing has successfully completed. Continue by clicking Quit.
4. To use the headset as the default audio device, click the Bluetooth tray icon and hover over the BTM440 option then select 'Use as Audio Device'.
5. The next time you adjust the volume in the menu bar or play music, the computer will automatically connect to the headset.

## 7. Button Functions

Function	Operation
Toggle unit on/off	Press and hold multifunction button for 3 to 5 seconds
Bluetooth pairing mode	While the headset is powered off, press and hold multifunction button for 6 to 8 seconds
Reconnect Bluetooth (in standby mode)	Press any button
Voice command Voice dialing (Siri on supported iPhones)	<p>To use this feature your mobile device must support the voice dialing function.</p> <ol style="list-style-type: none"><li>1. Press the multifunction button once quickly . You will hear a beep prompt.</li><li>2. Give voice command.</li></ol>
Answer call End call	Press multifunction button
Redial last number	Press and hold the Volume+ button for 3 to 4 seconds.
Refuse incoming call	Press and hold multifunction button for 3 to 4 seconds

Transfer call between phone and BTM440	While in a call, press and hold multifunction button for 3 to 4 seconds
Increase volume	Press Volume+ button
Decrease volume	Press Volume- button
Mute	Press Volume+ and Volume- button at the same time While muted, the headset will play a beep every 10 seconds

## Troubleshooting

### 1. Unable to pair to smartphone or tablet

Ensure that the headset is in pairing mode (see Bluetooth Pairing section). Now open the Bluetooth configuration on your smartphone or tablet and scan for Bluetooth devices. You should see the BTM440 headset - proceed to pair and connect the headset.

## **2. Headset works with my smartphone but not my computer**

The headset need to be supported by the Bluetooth adapter in your computer. To ensure the Bluetooth adapter for your computer is functioning correctly, update the drivers to the latest version. In addition, you may need to verify that your computer's Bluetooth adapter supports HSP (Headset Profile) or HFP (Hands-free Profile).

## **3. Lost or damaged USB cable**

If you have lost or damaged the included USB cable, you can use any standard mini-USB cable or mini-USB charger to charge the BTM440 headset.

## **4. Error: Driver missing when trying to pair to computer**

The Bluetooth adapter for your computer provides the drivers for all Bluetooth headset. To ensure the Bluetooth adapter for your computer is functioning correctly, update the drivers to the latest version. In addition, you may need to verify that your computer's Bluetooth adapter supports HSP (Headset Profile) or HFP (Hands-free Profile). If you need assistance with locating the drivers for your computer, you may contact Kinivo Support.

## 5. Error messages when connecting on Mac OS X

Verify that the BTM440 headset is powered on. If you are still unable to connect, restart the computer and remove the BTM440 from the Bluetooth device list. Try to pair the headset again.

If at any point you are unable to resolve your issue, please contact Kinivo Support for assistance.

## Frequently Asked Questions

### 1. What is the BTM440 headset compatible with?

In general, the BTM440 headset will work with devices that support the HSP (Headset Profile) and HFP (Hands-free Profile) Bluetooth profiles. A list of common devices that support these Bluetooth profiles

- Apple devices – iPhone, iPad
- Computers with Bluetooth adapters – Mac Pro, iMac, MacBook, MacBook Air, MacBook Pro, Windows 8/7/Vista.
- Tablets – Windows, Apple, Android, Kindle Fire HD
- Smartphones – Android, BlackBerry, Windows, Samsung, Droids, HTC, etc.
- Sony Playstation 3 (chat audio only)

## **2. Where can I find Windows drivers for the BTM440 headset?**

The BTM440 headset do not have external drivers. The drivers are provided by the Bluetooth adapter with HFP/HSP support (see compatibility list). If you are experiencing driver issues with the headset on a computer, update your Bluetooth adapter drivers to the latest version.

## **3. Can I use my phone charger or car charger with the BTM440 headset?**

Yes, the BTM440 can be charged from any standard USB power source, such as car chargers, phone chargers, wall chargers, or USB computer ports.

## **4. How many Bluetooth connections will the BTM440 headset remember?**

The BTM440 will remember up to four previous Bluetooth connections. When the BTM440 is powered on, it will automatically connect to the last device it was connected to.

## **5. How can I tell when the battery is low?**

When the battery is low, the BTM440 will play an audible beeping sound through the headset and the LEDs will blink red intermittently.

## 6. Help! I'm unable to use to the headset. What should I do?

Please view the Troubleshooting section. If you are unable to find a solution you can contact us via email at [support@kinivo.com](mailto:support@kinivo.com).

## Headphone Specifications

Bluetooth Compliance	v2.1+EDR class 2
Bluetooth Profiles	HSP, HFP version 1.5 and A2DP
3 Button Design	MFB, VOL+, VOL-
LED Indicator Status	Blue, Red
Power source	Rechargeable Li-Polymer Battery Mini-USB charging Port
Charging Input	DC 5V & 350mA
Normal Charging Time	2 ~ 3 hours
Talk Time / Music Time	Up to 4.5 hours
Standby Time	Up to 150 hours

# Warranty

## 1 Year Limited Hardware Warranty.

Kinivo hereby warrants to the customer of record that this product is in good-working condition and free from defects in material or workmanship under normal use for a duration of 1 year after the date of purchase. The product has been tested to meet the highest quality standards in each testing category. In the unlikely event that the product proves to be defective, Kinivo will repair or replace the product free of charge. If replacement is required and if Kinivo then no longer carries the same product, then Kinivo reserves the right to substitute the product with a replacement product of like quality and size, suitable for the intended use.

This warranty is limited to repair or replacement of the mentioned product only, is non-transferable and does not extend to any product damaged by misuse, natural disasters or any other circumstances beyond Kinivo's control. The warranty does not cover or provide for the reimbursement or payment of incidental or consequential damage resulting from breach of the limited warranty described above. Except for the limited warranty described above we offer no other warranties expressed or implied, and other than limited warranty expressly contained herein, we hereby disclaim any and all warranties, including

without limitation any implied warranties of merchantability, suitability or fitness for a particular purpose.

If your product is not functioning or you have any concerns please contact Kinivo Support before returning the product.

## Online Support / Contact Us

Please visit us at [support.kinivo.com](http://support.kinivo.com) or [www.kinivo.com](http://www.kinivo.com) for support information, downloads and how-to's. You may also reach us via email or live chat (details below).

Kinivo Product Support

Email : [support@kinivo.com](mailto:support@kinivo.com)

Live chat : <http://support.kinivo.com>

**This page intentionally  
left blank**

**KINIVO®**

**1** year limited  
hardware warranty

**Kinivo Product Support**

Online : <http://support.kinivo.com>

Email : [support@kinivo.com](mailto:support@kinivo.com)

---

Made in china

